



# T. K. Maxx tackles the departmental culture in retail training

TK Maxx's training experts are looking for ways to improve learning processes, feeling that a robust personal learning and knowledge sharing experience is lacking to complement the off site workshop.

Learning and development managers have re-energised the company's course infrastructure with a Mohive designed Enterprise rapid e-learning platform. To encourage interactivity, TK Maxx provided a platform that facilitates the process of injecting new training ideas and approaches, wherever they operate on the business.

*By delivering this platform via e-learning, we're encouraging people throughout the operation not just to learn, but to think about how they learn."*

**Collette McFarlane,**  
Learning and Development Manager, TK Maxx

With a portfolio of anything between 20 and 30 courses running at any one time, the training team intends to use the Mohive system to introduce collaborative workflow learning elements into the learning mix. No longer isolated from everyday

work experience, training at TK Maxx is actually becoming part of the operation's daily support infrastructure. ■

## GOAL

- › Encourage the interactivity that is required to success in knowledge transition

## SOLUTION

- › Mohive eLPS

## BENEFITS

- › Simplicity of the system
- › Faster development of better, more relevant training solutions
- › Integration of training in the everyday work experience